


SY Summary

SYBIP UPDATE: MARCH 2023

JOURNEYS (MILLION)

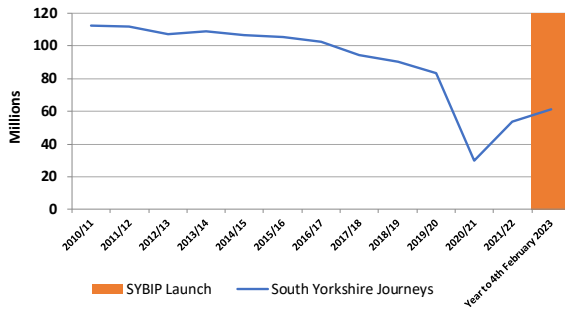
Latest 12 Months (Year to 4th Feb 2023)



ACTUAL	TARGET	% COMPARED TO TARGET
61	77	79%

JOURNEYS GAP/SURPLUS
-16

Data Source: Operator Supplied Data



TOTAL SOUTH YORKSHIRE JOURNEYS

Legend: SYBIP Launch (orange bar), South Yorkshire Journeys (blue line)

COMMENTS

Comparison to 2024/5 Targets

- Total journeys 61m: **16m** short of target
- Reliability 97.5%: **2%** short of target
- Punctuality 79%: no target set
- Passenger satisfaction in 2019 at 89%: **3%** short of target
- Journey times -awaiting list of routes/corridors to include

OPERATIONAL PERFORMANCE

PUNCTUALITY

Latest 12 Months (Feb 2022 to Jan 2023)

	ACTUAL	TARGET	DIFFERENCE
AVERAGE EXCESS WAITING TIME*	0.9		

Latest 12 Months (Mar 2022 to Feb 2023)

	ACTUAL	TARGET	DIFFERENCE
PERCENTAGE ON TIME	78.9%	95.0%	-16.1%

NOT CONFIRMED

Data Source: Real Time Data * Average dwell time (decimal seconds)

RELIABILITY

Latest 12 Months (Feb 2022 to Jan 2023)

	ACTUAL	TARGET	DIFFERENCE
PERCENTAGE OPERATED	97.5%	99.5%	-2.0%

ROUTE JOURNEY TIMES

Awaiting feedback on routes/corridors to include

FLEET COMPOSITION

As at January 2022

	ACTUAL	TARGET	DIFFERENCE
PROPORTION ZERO EMISSION	0.0%		
PROPORTION EURO V STANDARD OR OLDER	51.9%		

Data Source: Operator Supplied Data

VALUE FOR MONEY

As at May 2022

	ACTUAL	TARGET	DIFFERENCE
AVERAGE FARE SY 1 DAY	£4.76		
AVERAGE FARE SY 7 DAY	£16.75		

Data Source: South Yorkshire Tickets (First, Stagecoach, TML, Arriva & Travelmaster)

PASSENGER SATISFACTION

Autumn 2019*

	ACTUAL	TARGET	DIFFERENCE
PERCENTAGE SATISFIED WITH BUS SERVICE OVERALL	89%	92%	-3%

Data Source: Transport Focus *Surveys not taken place since 2019 (Covid-19)

By LA Summary

SYBIP UPDATE: MARCH 2023

JOURNEYS (MILLION): YEAR TO 4TH FEBRUARY 2023

SOUTH YORKSHIRE				DISTRICTS			CUSTOMER GROUP				
ALL	ACTUAL	TARGET	% COMPARED TO TARGET		ACTUAL	TARGET	% COMPARED TO TARGET		ACTUAL	TARGET	% COMPARED TO TARGET
	61	77	79%	BARNLEY	8.4			FARE PAYERS	33.7		
				DONCASTER	11.6			ENCTS	13.8		
				ROTHERHAM	7.5			CHILD	13.6		
				SHEFFIELD	33.6						
			JOURNEYS GAP/SURPLUS -16								

Data Source: Operator Supplied Data

OPERATIONAL PERFORMANCE: PUNCTUALITY (MARCH 2022 TO FEBRUARY 2023)

SOUTH YORKSHIRE				DISTRICTS				District Punctuality
PERCENTAGE ON TIME	ACTUAL	TARGET	DIFFERENCE		ACTUAL	TARGET	DIFFERENCE	
	78.9%	95.0%	-16.1%	BARNLEY	81.0%	95.0%	-14.0%	
		NOT CONFIRMED		DONCASTER	77.2%	95.0%	-17.8%	
				ROTHERHAM	79.6%	95.0%	-15.4%	
				SHEFFIELD	78.5%	95.0%	-16.5%	

Data Source: Real Time Data

OPERATIONAL PERFORMANCE: RELIABILITY (FEBRUARY 2022 TO JANUARY 2023)

SOUTH YORKSHIRE				DISTRICTS				District Reliability
PERCENTAGE OPERATED	ACTUAL	TARGET	DIFFERENCE		ACTUAL	TARGET	DIFFERENCE	
	97.5%	99.5%	-2.0%	BARNLEY	97.9%	99.5%	-1.6%	
				DONCASTER	98.5%	99.5%	-1.0%	
				ROTHERHAM	97.0%	99.5%	-2.5%	
				SHEFFIELD	97.0%	99.5%	-2.5%	

Data Source: Real Time Data

By LA Passenger Trips

Bus Passenger Numbers in South Yorkshire

